

NEW KIOSK FUNCTIONS

NEW ID SCANNER

The newly improved Kiosk adds **Dependant** & **Retiree** ID Cards, scanning functionality.



All passengers now have access to the following Kiosk Applications: **Space-A/R Sign-up, Mark Present and Check-In**, making these options available to eligible cardholders. To use, simply insert your ID card into the fixed scanning slot (pictured below) and proceed with on-screen prompts.



In The Future!

Credit Card Purchase Capability

Plans are in motion for incorporating Credit Card payment utilizing the Passenger Service Kiosk to pay for Pet Fees, Meal Costs, and Excess Baggage Fees. Expect implementation sometime in 2012.

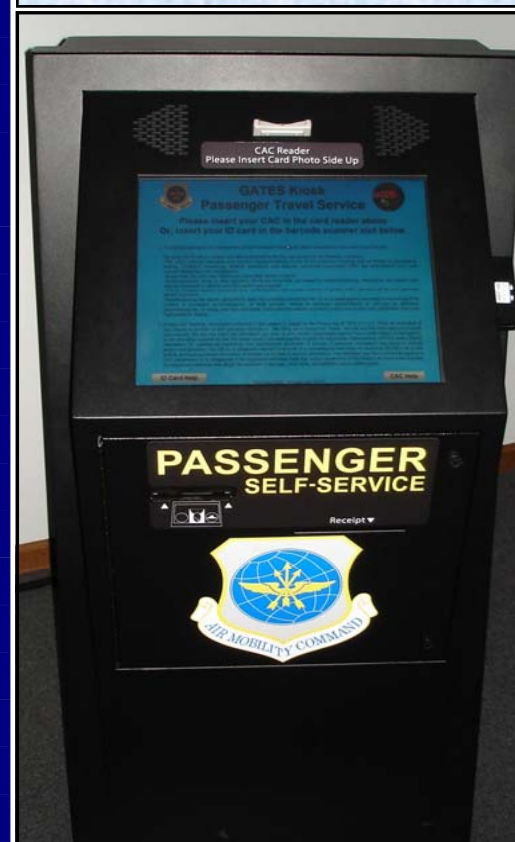


ICE Interactive Customer Evaluation

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AMC PASSENGER SERVICE KIOSK



AIR MOBILITY
COMMAND

KIOSK Functions

The Passenger Service Kiosk provides the following functions for you to use: Space Available or Space Required Sign-Up, Mark Present, and Check-In. To get started, just insert your CAC or ID card in the proper scanner to verify your travel eligibility. From the Kiosk Main window (Screen Below) select the function you want to use and follow the on-screen prompts.



GATES Kiosk
Passenger Travel Service

Please select an action to perform.

Personal Data (Privacy Act 1974)

Sign-Up (Space-A/R)

The Kiosk provides a direct link to the Space-A/R sign-up process using the Sign-Up function, no forms to fill out.



Space-A Sign-Up for JOHN SMITH

Do you wish to sign up only yourself, or your entire family or group?

☒ Self Sign Up

☐ Family / Group Sign Up

Personal Data (Privacy Act 1974)

You can sign up individually, for your family or group. Follow on-screen prompts to enter your information, travel dates and locations and review for accuracy. Select the Finish Button to print your sign-up receipt.



Review your information for Space-A Sign-Up.
(i.e. leave, pass, retiree)

Name: PUBLIC, JOSEPH Q
Rank: 1LT First Lieutenant
Travel Priority: Category VI - Retired Military / Reserve Components
Travel Type: Space available, retired personnel.
Start Date: 22 JAN 2009
End Date: 23 MAR 2009
Countries: United States (CONUS only)
Great Britain
Germany
Australia
Austria

Sign-Up Date/Time: 22 JAN 2009 0927 Zulu

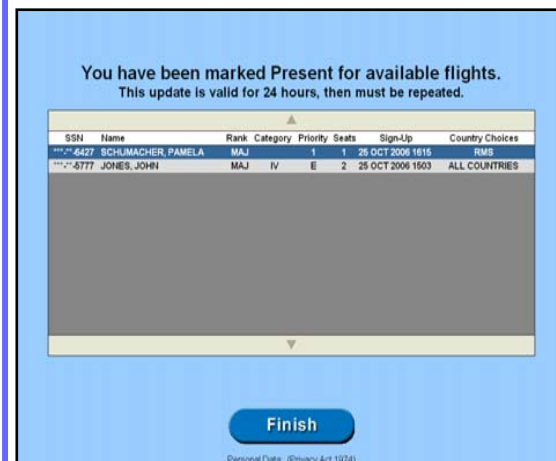
☒ Mark present for roll calls on today's flights?

Touch any entries above that you would like to change.

Personal Data (Privacy Act 1974)

Mark Present

To mark yourself or group present for Roll Call, you can use the "Mark Present" function of the Kiosk only if you have already signed-up for Space-A/R travel. Just insert your CAC/ID into the proper scanner and select the "Mark Present" button once you reach the Kiosk Main window. You are marked present by the system at this time. The Kiosk will print a "Marked Present" receipt indicating the passenger's rank and name. The "Marked Present" action is only valid for 24 hours then must be repeated to be marked present for future roll calls.



You have been marked Present for available flights.
This update is valid for 24 hours, then must be repeated.

SSN	Name	Rank	Category	Priority	Seats	Sign-Up	Country Choices
15K2427	EICHENBACHER, PAMELA	MAJ	IV	1	23 OCT 2008 1415	ALL COUNTRIES	
15-5777	JONES, JOHN	MAJ	IV	2	25 OCT 2008 1503	ALL COUNTRIES	

Personal Data (Privacy Act 1974)

If you just completed the Space-A/R Sign-up process using the Kiosk and checked the "Mark Present" box, you will not need to complete this step for Space-A/R Roll Calls for the current day's flights.

Check-In

If you have a passenger reservation or have a confirmed Space-A/R selection, you may use the Check-In function on the Kiosk. Begin by inserting your CAC/ID card in the proper scanner and navigate to the Kiosk Main window. Select the Check-In button. Verify your flight information on the next screen (example below). If it's correct, then select the continue button to proceed.



Your current flight information.
If any of the information is incorrect please contact a PSC agent.

Mission ID: RKTESTLEG002
Destination: RAMSTEIN AB
Boarding Time: 01 May 2006 0340
Gate: A35

Passenger Name: JUSTIN BLASDEL
Rank: General Schedule Employee
Service: Air Force
Gender: Male
Seat Assigned:

Follow on-screen prompts to enter your number of checked bags, meal request, seat selection, and other requested passenger info. Check-In Complete window will display and the Kiosk will print out a Check-In ticket (example below) to be presented to the passenger service agent for further processing.



Checkin is Complete. Here is your flight information.

Mission: BKBXLJB10001
Destination: RAMSTEIN AB
Gate: AA
Boarding Time: 13 Sep 2006 0540

Please take this ticket to the counter to obtain your Boarding Pass and Bag Tags.

Remember to take your CAC or ID!